

Terms of service

Common terms for makeatour.eu and the related websites and applications.

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Services covered

makeatour.eu	wypadnaoffroad.pl
wypadnamoto.pl	offroadausflug.de
salidaenmoto.es	vireetoutterrain.fr
uscitainmoto.it	offroadtur.eu
vyletnamotorce.cz	offroadtour.eu

1. Operator and scope

The operator is Michał Kacprzak, acting under the name makeatour.eu, at Dobra 9c, 05-504 Runów, Poland. Contact: contact@makeatour.eu. These Terms govern the electronic services provided by this operator.

They cover makeatour.eu, the Wypad na moto and Wypad na offroad families of services, their language versions, app and owner portals, and related applications listed on this page. A user is anyone using these services; an account is their individual access to available functions.

2. Available services and charges

Depending on the service and its current functions, users can browse directories, maps and calendars, maintain an account, participate in groups, publish content, record routes, optionally share their location, and use recreational timing or NFC stamps. Organisers and venues can present information through the functions made available to them.

Accounts and directories are free. Any paid function requires separate, clearly presented conditions and pricing before ordering. Simulated payments do not establish an actual purchase or booking; listings do not confirm either.

3. Registration and the account agreement

Before registration, users can read, save and print these Terms free of charge. Creating an account requires accurate information and confirmation that the user has read and accepts the Terms. The account agreement begins on successful registration, for an indefinite period.

Users must have the legal capacity required for their actions, keep their information current, protect their login credentials and report suspected unauthorised access. Where legally necessary, a minor must obtain the consent of a legal representative. Acceptance of the Terms does not constitute marketing consent.

4. Technical requirements

Use requires an internet connection and an up-to-date browser supporting JavaScript and necessary local storage, or a compatible application and device. Registration requires access to the specified email address. Location and NFC functions require suitable hardware and permissions; refusing optional permissions limits only the functions that depend on them.

The operator takes reasonable measures to maintain the services and communicates planned interruptions where practicable. Maintenance, connectivity problems and errors may affect availability. This does not exclude liability imposed by law.

5. Responsible use and lawful riding

Maps, routes, locations and user reports are informational and may be incomplete or outdated. Their publication does not confirm a right of entry, permission to ride, safety, road conditions or access to private land, forests or protected areas. Users must verify current restrictions and obtain necessary permissions.

Observe applicable traffic, environmental and land-access rules, respect owners and other people, and adapt activity to conditions and ability. Recreational timing and NFC stamps are not an invitation to race or break rules. Do not operate the service while driving when this compromises safety.

6. Organisers, venues and events

Operating the platform does not automatically make the operator the organiser of a listed event or the provider of a venue's services. The identity of the actual organiser or provider, participation conditions and any fees must be checked in the relevant information.

Publication, a calendar entry or an expression of interest does not itself guarantee a place, a booking or the performance of an event. These provisions do not limit the operator's responsibility for its own acts or mandatory consumer rights.

7. User content and rights

Users may submit only content they are entitled to use and share. Unlawful content, infringement of others' rights, threats, harassment, impersonation, spam and interference with service security are prohibited. Do not disclose other people's personal information or location without a lawful basis.

Users retain their rights. They grant the operator a non-exclusive, royalty-free licence only to store, technically process and display their submitted content as necessary to provide the chosen service, according to its visibility settings. This does not authorise unrelated advertising use or sale of the content. The licence lasts only as needed for those purposes and lawful retention.

8. Reports and moderation

Report suspected unlawful content or violations to contact@makeatour.eu, including its location or link, reasons and contact details for a response, where legally required. The operator reviews reports diligently and impartially and communicates the outcome as required by law.

Depending on the nature and seriousness of a violation, proportionate measures may include a request to correct content, reduced visibility, removal, or account restriction. Where required, the affected user receives reasons and information about remedies. Users can challenge a decision by email; reports and objections are assessed with regard to users' rights, including freedom of expression.

9. Personal data and location

Personal data is processed to provide and secure services, handle communication and meet legal obligations, on the applicable lawful bases. Information required by data-protection law must be provided when data is collected; these Terms do not replace that information.

Sharing location is optional and depends on the selected function, permissions and visibility settings. Check who can see a route or position before sharing it. Users can stop sharing through the relevant controls; this does not automatically erase information already lawfully received by others.

10. Ending use and deleting an account

Users may stop browsing at any time and end the account agreement by requesting deletion at contact@makeatour.eu, also without logging in. The operator may request proportionate verification to prevent unauthorised deletion and then processes the request without undue delay.

The operator may restrict or terminate an account for justified, serious or repeated violations, using proportionate measures and an opportunity to explain where appropriate. Urgent protective action remains possible. Deletion does not affect accrued statutory claims; information is retained only where a lawful basis requires or permits it.

11. Complaints

Send complaints about the electronic services to contact@makeatour.eu or the operator's postal address. Describe the issue, relevant circumstances and the requested resolution, and provide a way to receive a response. Additional information may be requested when necessary to investigate.

The operator answers within 14 days of receiving a complaint. This procedure does not shorten statutory deadlines or limit access to courts, competent authorities or available out-of-court consumer dispute resolution.

12. Statutory rights

Nothing in these Terms excludes or limits liability or rights that cannot lawfully be excluded, including consumer protection and protection granted to other eligible persons. Where the law provides a right to withdraw from a distance contract, that right remains available subject to its statutory conditions and exceptions; accepting these Terms does not itself waive it.

A withdrawal statement can be sent to contact@makeatour.eu. No provision imposes an exclusive foreign court or deprives users of mandatory protection under the law applicable to them.

13. Changes and access to the Terms

Changes may be needed because of legislation, service functions, security or organisation of service provision. Material changes are announced with their scope and effective date at least 14 days in advance, including by email to account holders. They do not apply retroactively.

A user who does not agree may end the account agreement before the changes take effect. Changes bind existing users only in accordance with applicable law; explicit acceptance is obtained where required. The version and date shown on this page identify these Terms, which remain available to read, save and print.